

Microsoft Dynamics CRM Reporting Course

Course Objectives

The objective of this course is to equip users with the ability to create and run custom reports.

Course Format

Focusing on reporting functionality in Microsoft Dynamics CRM for users required to create custom reports.

- Introducing Microsoft Dynamics CRM system reports
- Types of reports in Microsoft Dynamics CRM 2011
- The report wizard
- Creating reports
- Importing/exporting reports
- SSRS reporting

Course Pre Requisites

It is necessary to have knowledge of Microsoft Dynamics CRM 4.0 or 2011.

Course Timings

This reporting course is a two day session.